

COURTNEY LIPPE, MPH, CCLS

Professional Experience

Academic Experience

Missouri State University

Clinical Instructor in the Department of Childhood Education and Family Studies (Fall 2022 - current)

Eastern Washington University

Adjunct Faculty for Child Life Undergraduate and Graduate Program (Summer 2020 – Spring 2022)

- Asynchronous course instruction:
Development, Theory and Approach of International Child Life Programs (Summer 2020: Postponed due to Covid-19 - current)
Child Life (Fall 2021)

Texas Women University

Adjunct Faculty for Child Life Undergraduate and Graduate Program - Pre-Approved by the ACLP (Winter 2019 – Spring 2022)

- Asynchronous course instruction:
Graduate Child Life (Spring 2019, Fall 2020)
Undergraduate Child Life (Spring 2022)
Developmental and Psychosocial Perspectives on Health, Illness, and Families (Fall 2019)
Professional Practice and Ethics for Working with Children and Families (Spring 2022)

University of California Santa Barbara Extension

Adjunct Faculty for Academic Certification Program - Pre-Approved by the ACLP (September 2015 – September 2022)

- Advisory Board Member
- Entire Course Development:
Development, Theory and Approach of International Child Life Programs (now also taught at Eastern Washington University)
Health Care Ethics
- Asynchronous course instruction:
Child Life: Introduction to Theory and Practice (Every quarter: Fall 2015 – Summer 2022)
Development, Theory and Approach of International Child Life Programs (Winter quarter 2017 - 2020)
Health Care Ethics (Spring quarter 2019 - 2022)

Program Development and Management Experience

Child Life United, LLC. - an organization supporting the growth of psychosocial care services internationally while providing professionals and students opportunities to learn from locally sustained efforts

www.childlifeunited.org

Director and Founder (January 2016 – current)

Management

- Navigated practicum cancellations as a result of Covid-19
- Adjusted the Child Life United business model in responses to Covid-19
- Managed all aspects of recruitment, participant selection and business management
- Established Child Life United as a limited liability corporation (LLC)
- Collaborated with stakeholders towards advancement in standards of social and emotional healthcare.
- Created programs connecting child life students and professionals in numerous countries
- Allowed for student opportunities by offering an administrative internship program
- Supervised and supported practicum clinical supervisors
- Developed and managed a student advising program to meet the need for increased support for aspiring child life specialist
- Consulted students and professionals in areas of program development, implementation and education

International Programs

- Developed international practicum programs that follow the standards recommended by the Association of Child Life Professionals (ACLP) and facilitated 10+ international practicums from 2016 to 2020
- Networked with global psychosocial and health care programs/professionals
- Hosted educational webinar series for international clients
- Completed remote internship supervision of a student in Puerto Rico which helped to establish the first child life program in Puerto Rico
- Provided direct clinical supervision to students during international practicums

- Facilitated virtual communication and establish rapport in the online space, while navigating language and culture difference
- Provided continuing education sessions and presentations for international organizations
 - Lead presenter for lecture series on evidence based practice within psychosocial care.
 - Presented in Philippines, Sweden, Australia, Puerto Rico, South Africa, Kenya and Romania (focus of presentation varied to meet the needs of the audience and program status)

Virtual Child Life Practicum

- Responded to the need for increased access to child life practicums
- Established a Needs Based Scholarship to decrease the financial burden of pursuing child life as a career
- Developed a practicum experience that is inclusive of hospital, community and international child life services
- Introduced students to the many possibilities in which the transferable skills of child life specialist can be applied
- Recruited guest speakers, clinical supervisors and partnering organizations to develop a virtual practicum that is comprehensive
- Reviewed applications and interviewed students to assess if they were practicum ready

Child Life United Together is a virtual platform focused on education, networking and support of psychosocial care professionals and students globally (launched in April 2020)

- Managed content acquisition for two online resource libraries focused on providing unique, new and relevant subject matter
- Facilitated biweekly community support calls for professionals or students, moderated around topics relevant for each respective group
- Orchestrated and facilitated development of resources in the form of both live and recorded webinars

Clinical/Hospital Experience

Dell Children's Medical Center

Child Life Specialist (July 2019 – July 2021)

PRN/Relief staff

- Conducted a pilot study of child life services in the sedation unit
- Provided psychosocial care/child life support on all units, including preoperative, rehabilitation, neurology, oncology, radiology and more
- Facilitated child friendly Covid-19 out-patient testing
- Required flexibility and a wide range of knowledge in healthcare

Lucile Packard Children's Hospital Stanford

Child Life Specialist (April 2006 – March 2019)

CCLS, Level II (2007 – 2019)

PRN/Relief staff – covering all units and diagnosis (2016 – 2019)

Comprehensive Care Program: eating disorders (2011 - 2016)

Acute Care: Gastrointestinal, Pulmonary/Cystic Fibrosis, Diabetes (2007 - 2011)

- Assessed and prioritized patients based on past healthcare experiences, current medical status, developmental level, family support, coping ability, length of hospitalization
- Patient/family education and support: MRI/CT, VCUG, VEEG, PICC Line, NG tube placement and other medical procedures
- Documented plans of care in medical chart
- Conferred with care providers to establish and implement plan of care
- Facilitated play-based therapy
- Provided grief support for siblings and family
- Supervised interns

Level I (April 2006-2007)

- Planned and supervised preschool and playroom programs
- Trained and supervised volunteers
- Coordinated special events, supply management and donations
- Coordinated coverage of special events with LPCH media department

Projects and Committees:

- Child Life Department reorganization committee
- Hospital wide task force on pain: control, management, awareness
- Special events coordination committee
- Departmental retreat committee
- Advisory committee: MRI/CT suite (hospital expansion)
- Pain Campaigns (Committee dedicated to improving pain control)
- Wellness Campaigns (Committee dedicated to increasing the culture of wellness)
- PCARES (Personalize, Communicate, Ask, Respond, Exit and Sustain through Packard Quality Management System)

Presentations to Staff and Community:

- Childhood Chronic Illness: Impact on Family Development, Stanford University, Guest Speaker
- Pain, Comfort, Palliative Care Task Force Retreat, “Non-Pharmacologic: Cognitive Behavioral Interventions”
- Nursing Aid Education Day
“Activities for 1:1 sitters: More than being Present”
- Presented to MRI/CT Department and Nursing Rounds
“Recreation Therapy and Child Life In-service”
- CFRI 21st Annual Education Conference: Living A Medical Miracle
“Say What?” Explaining Medical Care to Children with CF

American Heart Association/American Stroke Association

Volunteer member of 2020 Task Force: *My Heart. My Life.* (April 2014 – December 2014)

- Served as the face of the organization through grassroots activities
- Created, executed, and assisted with My Heart. My Life. Awareness opportunities and events.
- Led of Fit Friendly (worksite wellness) Committee
- Staff Member: Instructor for Teens Cook initiative in East Palo Alto, CA

Stanford Patient Education Research Center, Stanford School of Medicine

Master in Public Health Intern (September 2012 – June 2013)

Staff member (June 2013 – February 2014)

- Conducted needs assessments to inform and evaluate program development of self-management programs
- Led 6 week Chronic Disease Self-Management Program (CDSMP)
- Developed materials for Chronic Disease Self-Management Program (mailed version)
- Conducted analysis of participant feedback data to understand and improve program delivery and content
- Recruited participants for Chronic Disease Self-Management Program (mailed version)

Memorial Hermann Children’s Hospital, Texas Medical Center, Houston, TX

Child Life Intern (September 2005 – December 2005)

Safe Place (non profit: Domestic Violence and Sexual Assault)

B.S. Practicum (Spring 2003)

- Worked to create and implement the 2003 Mardi Gras Campaign for prevention of sexual assault
- Acted as an agency representative at community functions
- Organized volunteers and monitored victim’s rights for Court Watch

Conference Presentations

- Chicagoland Association of Child Life Professionals, February 2022, Virtual Mini Conference - Child Life in Non-Traditional Settings
- Association for Child Life Professionals Child Life Annual Conference, May 2018, Washington D.C.—It’s a Small World After All: How Two Child Life Specialists are Working to Expand the World of Child Life

Publications

- Lorig, K., Ritter, P. L., Moreland, C., & Laurent, D. D. (2015). Can a box of mailed materials achieve the triple aims of Health Care? the mailed chronic disease self-management tool Kit Study. *Health Promotion Practice*, 16(5), 765–774.
<https://doi.org/10.1177/1524839915571633>
- Hammond, B., Moreland, C. & Health, K. (pending Fall 2022). Changing Perspective: The continued cost of child life beyond Covid-19. *Child Life Bulletin*

Education

San Jose’ State University
Master of Public Health, August 2013
Department of Health Science

The University of Texas at Austin
Bachelor of Science, December 2003
Human Development and Family Sciences

Certifications

Master-Trainer: The Chronic Disease Self-Management Program, December 2012 - present

Infant Massage Training, Infant Massage USA, Summer 2007

Certified Child Life Specialist, Association of Child Life Professionals, May 2006 - present

Certified Yoga Instructor: RYS 200 Yoga Alliance, November 2016 - present

Certified Health Education Specialist: National Commission for Health Education Credentialing, Inc., October 2013 - October 2020