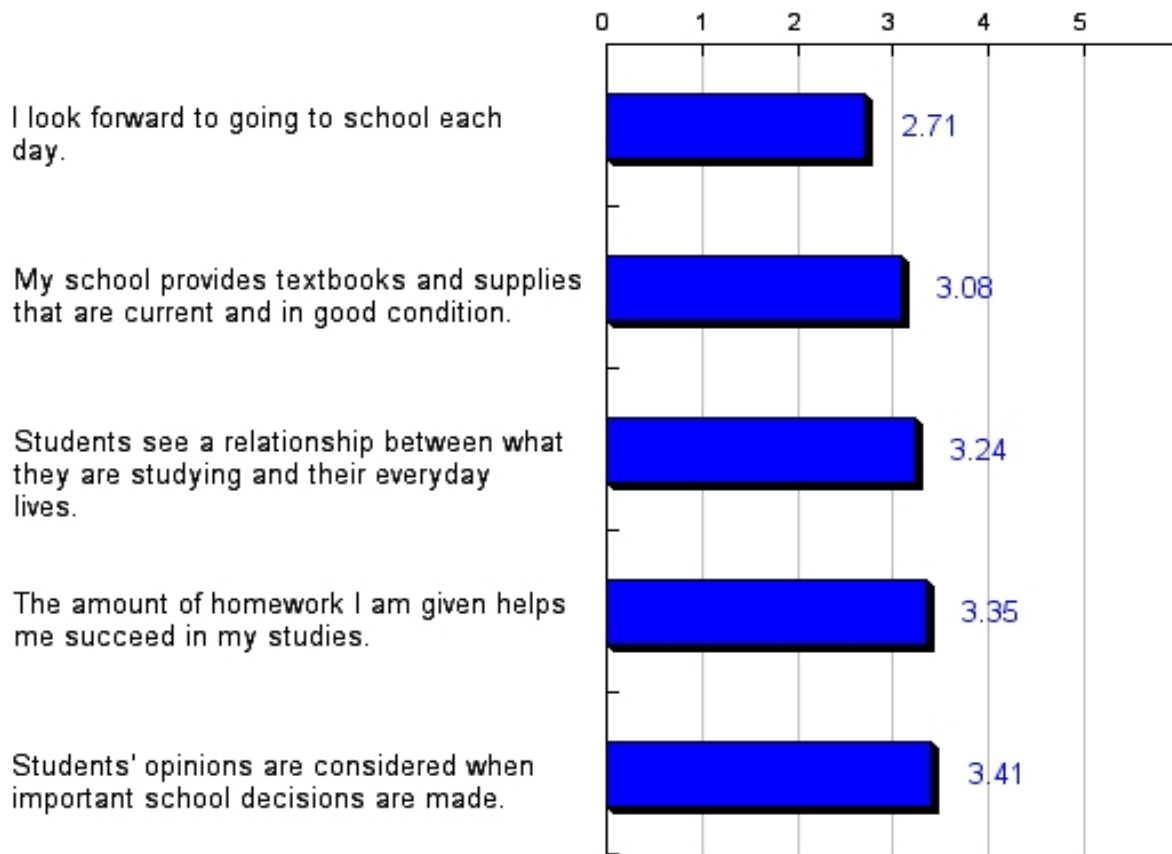


### Bottom 5 Items



SA - Strongly Agree - 5  
 A - Agree - 4  
 N - Neutral - 3  
 D - Disagree - 2  
 SD - Strongly Disagree - 1  
 NA - Do Not Know/Not Applicable - No Weight

(Note: score of 3 or above indicates neutral to positive opinions.)