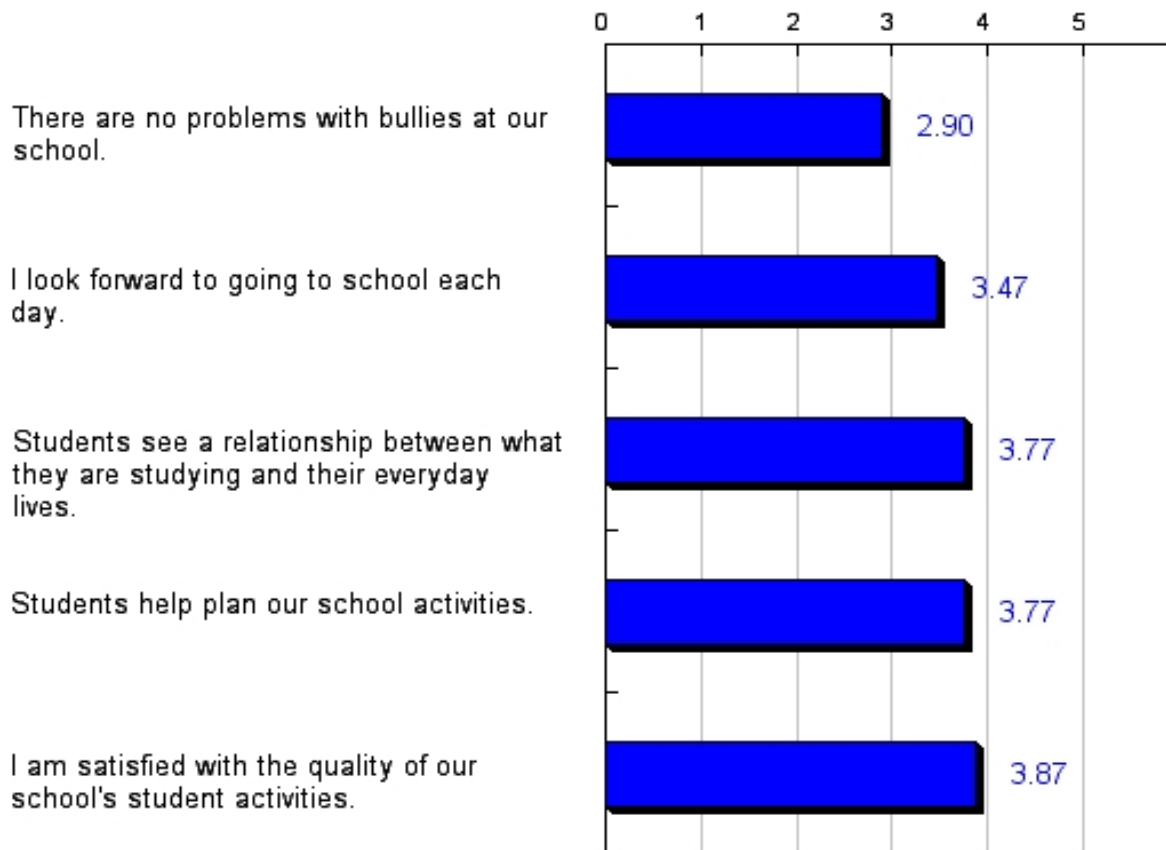


Bottom 5 Items



SA - Strongly Agree - 5
 A - Agree - 4
 N - Neutral - 3
 D - Disagree - 2
 SD - Strongly Disagree - 1
 NA - Do Not Know/Not Applicable - No Weight

(Note: score of 3 or above indicates neutral to positive opinions.)